




# SMETA Corrective Action Plan Report (CAPR)

Version 6.1



Audit Details			
Sedex Company Reference: <i>(only available on Sedex System)</i>	ZC: 411515300	Sedex Site Reference: <i>(only available on Sedex System)</i>	ZS: 5411533540
Business name (Company name):	AZD KONFEKSIYON TEKSTIL SAN. VE TIC. LTD.STI.		
Site name:	AZD KONFEKSIYON TEKSTIL SAN. VE TIC. LTD.STI.		
Site address: <i>(Please include full address)</i>	PINARKENT MAH.CAFER SADIK ABALIOGLU BULV. NO:104/B PAMUKKALE DENİZLİ	Country:	TURKEY
Site contact and job title:	SIBEL KARABULUT-FABRIKA MUDURU		
Site phone:	00905325920128	Site e-mail:	skarabulut@larmatex.com
SMETA Audit Pillars:	<input checked="" type="checkbox"/> Labour Standards	<input checked="" type="checkbox"/> Health & Safety (plus Environment 2-Pillar)	<input type="checkbox"/> Environment 4-pillar <input type="checkbox"/> Business Ethics
Date of Audit:	11.11.2021		

<b>Audit Company Name &amp; Logo:</b> 	<b>Report Owner (payer):</b> <b>LARMA TEKSTİL SAN. VE TİC. A.Ş.</b>
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Audit Conducted By					
Affiliate Audit Company	<input checked="" type="checkbox"/>	Purchaser	<input type="checkbox"/>	Retailer	<input type="checkbox"/>
Brand owner	<input type="checkbox"/>	NGO	<input type="checkbox"/>	Trade Union	<input type="checkbox"/>
Multi-stakeholder	<input type="checkbox"/>	Combined Audit (select all that apply)			

## Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents  
**2-Pillar SMETA Audit**
  - ETI Base Code
  - SMETA Additions
    - Universal rights covering UNGP
    - Management systems and code implementation,
    - Responsible Recruitment
    - Entitlement to Work & Immigration,
    - Sub-Contracting and Home working,**4-Pillar SMETA**
  - 2-Pillar requirements plus
  - Additional Pillar assessment of Environment
  - Additional Pillar assessment of Business Ethics
  - The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

## SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): None  
But during the audit packaging section was not in place because no packaging work.

Auditor Team (s) (please list all including all interviewers):

Lead auditor: PINAR ALPASLAN

Team auditor: NA

Interviewers: NA

Report writer: PINAR ALPASLAN

Report reviewer: NA

Date of declaration: 11.11.2021

*Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.*

*This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post-audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.*

## Audit Parameters

Audit Parameters			
A: Time in and time out	Day 1 Time in: 09:00 Day 1 Time out: 17:00	Day 2 Time in: Day 2 Time out:	Day 3 Time in: Day 3 Time out:
B: Number of auditor days used:	1 man/day		
C: Audit type:	<input type="checkbox"/> Full Initial <input checked="" type="checkbox"/> Periodic <input type="checkbox"/> Full Follow-up <input type="checkbox"/> Partial Follow-Up <input type="checkbox"/> Partial Other If other, please define:		
D: Was the audit announced?	<input type="checkbox"/> Announced <input checked="" type="checkbox"/> Semi – announced: Window detail:    weeks <input type="checkbox"/> Unannounced		
E: Was the Sedex SAQ available for review?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If No, why not		
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If <b>Yes</b> , please capture detail in appropriate audit by clause		
G: Who signed and agreed CAPR (Name and job title)	SIBEL KARABULUT_FACTORY MANAGER		
H: Is further information available (if yes, please contact audit company for details)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
I: Previous audit date:	18.08.2020		
J: Previous audit type:	Initial		
K: Were any previous audits reviewed for this audit	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No  <input type="checkbox"/> N/A		

Audit attendance	Management	Worker Representatives	
	Senior management	Worker Committee representatives	Union representatives
A: Present at the opening meeting?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No   NA

B: Present at the audit?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No N/A
C: Present at the closing meeting?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No NA
D: If Worker Representatives were not present please explain reasons why <i>(only complete if no worker reps present)</i>	One of the worker representatives was included to interviews		
E: If Union Representatives were not present please explain reasons why: <i>(only complete if no union reps present)</i>	NA		

## Guidance

The Corrective Action Plan Report summarises the site audit findings and a corrective, and preventative action plan that both the auditor and the site manager believe is reasonable to ensure conformity with the ETI Base Code, Local Laws and additional audited requirements. After the initial audit, the form is used to record actions taken and to categorise the status of the non-compliances.

N.B. observations and good practice examples should be pointed out at the closing meeting as well as discussing non-compliances and corrective actions.

To ensure that good practice examples are highlighted to the supplier and to give a more 'balanced' audit a section to record these has been provided on the CAPR document (see following pages) which will remain with the supplier. They will be further confirmed on receipt of the audit report.

### Root cause (see column 4)

**Root cause refers to the specific procedure or lack of procedure which caused the issue to arise. Before a corrective action can sustainably rectify the situation, it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.**

See SMETA BPG Chapter 7 'Audit Execution' for more explanation of "root cause".

### Next Steps:

1. The site shall request, via Sedex, that the audit body upload the audit report, non-compliances, observations and good examples. If you have not already received instructions on how to do this then please visit the web site [www.sedexglobal.com](http://www.sedexglobal.com).
2. Sites shall action its non-compliances and document its progress via Sedex.
3. Once the site has effectively progressed through its actions then it shall request via Sedex that the audit body verify its actions. Please visit [www.sedexglobal.com](http://www.sedexglobal.com) web site for information on how to do this.
4. The audit body shall verify corrective actions taken by the site by either a "Desk-Top" review process via Sedex or by Follow-up Audit (see point 5).
5. Some non-compliances that cannot be closed off by "Desk-Top" review may need to be closed off via a "1 Day Follow Up Audit" charged at normal fee rates. If this is the case, then the site will be notified after its submission of documentary evidence relating to that non-compliance. Any follow-up audit must take place within twelve months of the initial audit and the information from the initial audit must be available for sign off of corrective action.
6. For changes to wages and hours to be correctly verified it will normally require a follow up site visit. Auditors will generally require to see a minimum of two months wages and hours records, showing new rates in order to confirm changes (note some clients may ask for a longer period, if in doubt please check with the client).



## Corrective Action Plan

Corrective Action Plan – non-compliances									
Non-Compliance Number <i>The reference number of the non-compliance from the Audit Report, for example, Discrimination No.7</i>	New or Carried Over <i>Is this a new non-compliance identified at the follow-up or one carried over (C) that is still outstanding</i>	Details of Non-Compliance <i>Details of Non-Compliance</i>	Root cause <i>(completed by the site)</i>	Preventative and Corrective Actions <i>Details of actions to be taken to clear non-compliance, and the system change to prevent re-occurrence (agreed between site and auditor)</i>	Timescale <i>(Immediate, 30, 60, 90,180,365)</i>	Verification Method <i>Desktop / Follow-Up [D/F]</i>	Agreed by Management and Name of Responsible Person: <i>Note if management agree to the non-compliance, and document name of responsible person</i>	Verification Evidence and Comments <i>Details on corrective action evidence</i>	Status <i>Open/Closed or comment</i>
3. Health and Safety İş sağlığı ve Güvenliği #1	New	<p>İşyeri ruhsatında ve yapı kullanım izninde toplam alan 900m2 görülmektedir. Binanın diğer alanları (depo alanı) için Yapı Kayıt belgesi mevcuttur. Fakat Yapı Kullanım İzni olmayan alanlar için binanın stabilite raporu bulunmamaktadır. Ayrıca ruhsat sadece 900m2 yi kapsadığından yenilenmelidir.</p> <p>The total area is 900m2 in the business operating permit and building occupancy permit. A Building Registration document is available for other areas of the building (storage area). However , there is no stability report of the</p>	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs <input type="checkbox"/> lack of workers <input type="checkbox"/> Other – please give details:	<p>Lütfen sağlayınız.</p> <p>Please provide.</p>	365 days	Desktop	YES/Sibel Karabulut		



		building for areas that do not have a Building Occupancy Permit . In addition, the operating permit must be renewed as it only covers 900m2.							
3. Health and Safety İş sağlığı ve Güvenliği #2	New	Leke çıkarma bölümünde fan çalışmamaktadır.  Ventilation fan in stain removing area was not functional.	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs <input type="checkbox"/> lack of workers <input type="checkbox"/> Other – please give details:	Lütfen sağlayınız.  Please provide.	365 days	Desktop	YES/Sibel Karabulut		
3. Health and Safety İş sağlığı ve Güvenliği #3	New	İşletmede, soyunma odasında, tuvaletlerde, genel çalışma ortamında hijyen ve temizlik yeterli değildir.  Hygiene and cleanliness are not sufficient in the business, in the dressing room, in the toilets, and in the general working environment.	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs <input type="checkbox"/> lack of workers <input type="checkbox"/> Other – please give details:	Lütfen sağlayınız.  Please provide.	365 days	Desktop	YES/Sibel Karabulut		
3. Health and Safety İş sağlığı ve Güvenliği #4	New	İşletmede ikinci çıkışların toplanma alanına gidiş yönleri işaretlenmelidir.  In the enterprise, the direction of the second exits to the assembly area should be marked.	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs <input type="checkbox"/> lack of workers <input type="checkbox"/> Other – please give details:	Lütfen sağlayınız.  Please provide.	365 days	Desktop	YES/Sibel Karabulut		
3. Health and Safety	New	İşletmenin giriş kat ikinci çıkışının olduğu bölgeden çıkış kısmının	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs	Lütfen sağlayınız.  Please provide.	365 days	Desktop	YES/Sibel Karabulut		

İş sağlığı ve Güvenliği #5		<p>yolu düşme tehlikesine karşı güvence altına alınmalıdır.</p> <p>There should be barrier at the outside of the second emergency exits of the entrance floor against falling down.</p>	<input type="checkbox"/> lack of workers <input type="checkbox"/> Other – please give details:						
3. Health and Safety İş sağlığı ve Güvenliği #6	New	<p>Firmada bulunan iş ekipmanlarının (kazan, kompresör, yük asansörü, vbg) kontrolleri Ekipnet üyesi bir uzman tarafından 05.07.2021 tarihinde yapılmıştır. Ancak uzmanın kullandığı ekipmanların kalibrasyonlarının izlenebilirliği yapılamamaktadır. Bir firmada çalışmadığından yapan kuruluşun akreditasyonu görülememiştir.</p> <p>The periodical inspections of the work equipment (boilers, compressors, lift, etc) in the company were made by an expert with Ekipnet membership on 05.07.2021. However, the traceability of the calibrations of the equipment used by the expert is not possible. Since it does not work in a company, the accreditation of the</p>	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs <input type="checkbox"/> lack of workers <input type="checkbox"/> Other – please give details:	Lütfen sağlayınız. Please provide.	365 days	Desktop	YES/Sibel Karabulut		

		institution could not be seen.							
3. Health and Safety İş sağlığı ve Güvenliği #7	New	Çalışanların işe giriş İSG Eğitimleri sigorta olmadan önce yapıldığı ve bu eğitimlerinde etkin yapılmadığı tespit edilmiştir.  Initial OHS Trainings of the employees were made before the insurance registration of the employees and these trainings were not carried out effectively.	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs <input type="checkbox"/> lack of workers <input type="checkbox"/> Other – please give details:	Lütfen sağlayınız.  Please provide.	365 days	Desktop	YES/Sibel Karabulut		
3. Health and Safety İş sağlığı ve Güvenliği #8	New	Yangın dolaplarının, yangın hydrant sistemlerinin periyodik kontrolleri akredite bir kuruluş tarafından değil, yangın firması tarafından 02.11.2021 tarihinde yapılmıştır.  Periodic controls of fire cabinets and fire hydrant systems were not made by an accredited organization, but by the fire company on 02.11.2021.	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs <input type="checkbox"/> lack of workers <input type="checkbox"/> Other – please give details:	Lütfen akredite bir kuruluştan kontrollerini sağlayınız.  Please provide inspections from an accredited firm	365 days	Desktop	YES/Sibel Karabulut		
10.B.2. Environment 2-Pillar #1	New	İşletmede çevre izni veya gerekli değildir durumunu gösteren resmi belge mevcut değildir.  There was no environmental permit or	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs <input type="checkbox"/> lack of workers <input type="checkbox"/> Other – please give details:	Lütfen sağlayınız.  Please provide.	365 days	Desktop	YES/Sibel Karabulut		

		any official letter for the factory as 'out of the scope of environmental permit'							
10.B.2. <u>Environment</u> 2-Pillar #2	New	<p>İşletmede evsel atık su bağlantı izni mevcut değildir. Firmanın 06.07.2020 tarihinde başvurusu yapılmış ancak kanalizasyon hattı olmadığından izin verilememiştir.</p> <p>There is no domestic waste water connection permit in the enterprise. The company's application was made on 06.07.2020, but it was not allowed because there was no sewer line.</p>	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs <input type="checkbox"/> lack of workers <input checked="" type="checkbox"/> Other – please give details: <p>The municipality did not provide a sewer line at the location of the company. This issue creates a problem for all factories in this region.</p>	Lütfen sağlayınız. Please provide	365 days	Desktop	YES/Sibel Karabulut		
10.B.2. <u>Environment</u> 2-Pillar #3	New	<p>Tehlikeli Atık alanı düzenli değildir, Tehlikeli atıkların bertaraf edildiğine dair kanıt görülemedi.</p> <p>Hazardous Waste storage area has not been in good order. No any record was seen that hazardous waste is disposed by authorized companies.</p>	<input type="checkbox"/> Training <input checked="" type="checkbox"/> Systems <input type="checkbox"/> Costs <input type="checkbox"/> lack of workers <input type="checkbox"/> Other – please give details:	Lütfen sağlayınız. Please provide.	365 days	Desktop	YES/Sibel Karabulut		

### Corrective Action Plan – Observations

Observation Number <i>The reference number of the observation from the Audit Report, for example, Discrimination No.7</i>	New or Carried Over <i>Is this a new observation identified at the follow-up or one carried over (C) that is still outstanding</i>	Details of Observation <i>Details of Observation</i>	Root cause <i>(completed by the site)</i>	Any improvement actions discussed <i>(Not uploaded on to SEDEX)</i>
5.Ödemeler ve Haklar #1  Wage and benefits #1	New	<p>Maaş ödemeleri genel olarak takip eden ayın en geç 20'sinde yapılmaktadır. Ancak. Ağustos 2021 maaş ödemesi 23.09.2021 de, Mayıs 2021 maaş ödemesi 22.06.2021 tarihinde yapılmıştır. Takip eden ayın 20'ini geçmemesi tavsiye edilir.</p> <p>Salary payments are generally made no later than the 20th of the following month. However. August 2021 salary payment was made on 23.09.2021, May 2021 salary payment was made on 22.06.2021. It is recommended not to exceed the 20th of the following month.</p>		

### Good examples

Good example Number <i>The reference number of the good example from the Audit Report, for example, Discrimination No.7</i>	Details of good example noted	Any relevant Evidence and Comments
Wage and benefits #1	Transportation and meal is free of charge	
Child Labor#1	There was no employee under the age of 18 in the factory	

## Confirmation

<p><b>Please sign this document confirming that the above findings have been discussed with and understood by you:</b> (site management)  <i>If actual signatures are not possible in electronic versions, please state the name of the signatory in applicable boxes, as indicating the signature.</i></p>		
A: Site Representative Signature:	SIBEL KARABULUT	Title FACTORY MANAGER Date 11.11.2021
B: Auditor Signature:	PINAR ALPASLAN	Title LEAD AUDITOR Date 11.11.2021
C: Please indicate below if you, the site management, dispute any of the findings. No need to complete D-E, if no disputes.		
D: I dispute the following numbered non-compliances:		
E: Signed: (If <u>any</u> entry in box D, please complete a signature on this line)		Title Date
F: Any other site Comments:		

## Guidance on Root Cause

### Explanation of the Root Cause Column

If a non-compliance is to be rectified by a corrective action which will also prevent the non-compliance re-occurring, it is necessary to consider whether a system change is required.

Understanding the root cause of the non-compliance is essential if a site is to prevent the issue re-occurring.

The root cause refers to the specific activity/ procedure or lack of activity /procedure which caused the non-compliance to arise. Before a corrective action can rectify the situation, it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

Since this is a new addition, it is not a mandatory requirement to complete this column at this time. We hope to encourage auditors and sites to think about Root Causes and where they are able to agree, this column may be used to describe their discussion.

### Some examples of finding a "root cause"

#### Example 1

Where excessive hours have been noted the real reason for these needs to be understood, whether due to production planning, bottle necks in the operation, insufficient training of operators, delays in receiving trims, etc.

#### Example 2

A non-compliance may be found where workers are not using PPE that has been provided to them. This could be the result of insufficient training for workers to understand the need for its use; a lack of follow-up by supervisors aligned to a proper set of factory rules or the fact that workers feel their productivity (and thus potential earnings) is affected by use of items such as metal gloves.

#### Example 3

A site uses fines to control unacceptable behaviour of workers.

International standards (and often local laws) may require that workers should not be fined for disciplinary reasons.

It may be difficult to stop fines immediately as the site rules may have been in place for some time, but to prevent the non-compliance re-occurring it will be necessary to make a system change.

The symptom is fines, but the root cause is a management system which may break the law. To prevent the problem re-occurring it will be necessary to make a system change for example the site could consider a system which rewards for good behaviour

Only by understanding the underlying cause can effective corrective actions be taken to ensure continuous compliance.

The site is encouraged to complete this section so as to indicate their understanding of the issues raised and the actions to be taken.





For more information visit: [Sedexglobal.com](https://www.sedexglobal.com)

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

[Click here for Buyer \(A\) & Buyer/Supplier \(A/B\) members:](#)

[http://www.surveymonkey.com/s.aspx?sm=riPsbEoPQ52ehCo3lnq5lw\\_3d\\_3d](http://www.surveymonkey.com/s.aspx?sm=riPsbEoPQ52ehCo3lnq5lw_3d_3d)

[Click here for Supplier \(B\) members:](#)

[http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre6gDRglY\\_2brg\\_3d\\_3d](http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre6gDRglY_2brg_3d_3d)

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